

Massachusetts

Medicaid Program: MassHealth

Program Administrator: MA Dept. of Health and Human Services

Regional Telehealth Resource Center:

Northeast Telehealth Resource Center

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Recent Policy Developments:

Massachusetts passed SB 2400 in 2012, which requires the MA Division of Insurance and Board of Registration in Medicine to review out-of-state physician issues and develop recommendations for legislation to permit use of out-of-state physicians for telemedicine.

STATE LAW/REGULATIONS	MEDICAID PROGRAM
Definition of telemedicine/telehealth	
<p>“Telemedicine as it pertains to the delivery of health care services, shall mean the use of interactive audio, video or other electronic media for the purpose of diagnosis, consultation or treatment. ‘Telemedicine’ shall not include the use of audio-only telephone, facsimile machine or e-mail.”</p> <p><i>Source: Annotated Laws of MA. Chapter 175, Sec. 47BB.</i></p>	No reference found.
Live Video Reimbursement	
<p>Private payers may provide coverage of telemedicine services (subject to contract terms and conditions), which includes live video. (See “Private Payers” section).</p> <p><i>Source: MA Advanced Legislative Service. Chapter 224, S.B. 2400 (2012).</i></p>	No reference found.
Store and Forward Reimbursement	
No reference found.	No reference found.
Remote Patient Monitoring Reimbursement	
No reference found.	<p>In the FY 2014 State Budget, MA appropriates funds for the reimbursement of telehealth remote patient monitoring provided by home health agencies as a service to clients reimbursable through Medicaid, as long as it is for short term reimbursement.</p> <p><i>Source: MA EOHHS and MassHealth. 4000-300.</i></p>
Email/Phone/FAX Restrictions	
No Reimbursement for email.	No reimbursement for telephone. No reference to email

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No reimbursement for telephone. No reimbursement for FAX. <i>Source: MA Advanced Legislative Service. Chapter 224, S.B. 2400 (2012).</i>	or fax found. <i>Source: Acute Outpatient Hospital Manual Transmittal Letter AOH-31. December 2013.</i>
Online Prescribing	
Prior to any e-prescribing, there must be a physician-patient relationship that conforms to certain minimum norms and standards of care, which includes taking a medical history and conducting an appropriate exam. <i>Source: "Internet Prescribing," MA Board of Registration in Medicine. Dec. 17, 2003. http://www.mass.gov/eohhs/docs/borim/policies-guidelines/policy-03-06.pdf</i>	No reference found.
Consent	
No reference found.	No reference found.
Location	
No reference found.	No reference found.
Cross-State Licensing	
No reference found.	No reference found.
Private Payers	
Private payers may provide coverage of telemedicine services, subject to contract terms and conditions, and must be consistent with coverage for health care services provided through in-person consultations. <i>Source: MA Advanced Legislative Service. Chapter 224, S.B. 2400 (2012).</i>	No reference found.
Site/Transmission Fee	
No reference found.	No reference found.
Miscellaneous	