

# Hawaii

**Medicaid Program:** Hawaii Quest

**Program Administrator:** Hawaii Dept. of Human Services

**Regional Telehealth Resource Center:**

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STATE LAW/REGULATIONS	MEDICAID PROGRAM
<b>Definition of telemedicine/telehealth</b>	
<p>According to state insurance law, “Telehealth means the use of telecommunications services, including but not limited to, real-time video conferencing-based communication, secure interactive and non-interactive web-based communication, and secure asynchronous information exchange, to transmit patient medical information, including diagnostic-quality digital images and laboratory results for medical interpretation and diagnosis, for the purpose of delivering enhanced health care services and information to parties separated by distance. Standard telephone contacts, facsimile transmissions, or email text, in combination or by itself, does not constitute a telehealth service for the purposes of this chapter.”</p> <p><i>Source: HI Revised Statutes § 431:10A-116.3 (2012).</i></p> <p>According to state business law, “Telehealth means the use of electronic information and telecommunication technologies to support long-distance clinical health care, patient and professional health-related education, public health and health administration, to the extent that it relates to nursing.”</p> <p><i>Source: HI Revised Statutes § 457-2 (2012).</i></p> <p><b><u>Recently Passed Law</u></b></p> <p>Telehealth means the use of telecommunications, as that term is defined in section 269-2, including but not limited to real-time video conferencing-based communication, secure interactive and non-interactive web-based communication, and secure asynchronous information exchange, to transmit patient medical information, including diagnostic-quality digital images and laboratory results for medical interpretation establishing a physician-patient relationship, evaluating a patient, or treating a patient.</p>	No reference found.

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<p><i>Source: HI Revised Statutes § 453-1.3 (SB 2469).</i></p> <p>"Telehealth" means the use of telecommunications, as that term is defined in section 269-1, including but not limited to real-time video conferencing-based communication, secure interactive and non-interactive web-based communication, and secure asynchronous information exchange, to transmit patient medical information, including diagnostic-quality digital images and laboratory results for medical interpretation and diagnosis, for the purpose of delivering enhanced health care services and information to parties separated by distance. Standard telephone contacts, facsimile transmissions, or email texts, in combination or by themselves, do not constitute a telehealth service for the purposes of this paragraph.</p> <p><i>Source: HI Revised Statutes § 466J-6 &amp; 453-2 (SB 2469).</i></p>	
<b>Live Video Reimbursement</b>	
<p>Hawaii requires coverage of telehealth services equivalent to reimbursement for the same services provided via-face-to-face contact.</p> <p>The patient must be accompanied by a treating health care provider at the time telehealth services are provided (except in the case of behavioral health services).</p> <p><i>Source: HI Revised Statutes § 431:10A-116.3 (2012).</i></p> <p><i>(See Medicaid column &amp; "Private Payers" Section)</i></p>	<p>Hawaii Quest will reimburse for live video, as long as it "includes audio and video equipment, permitting real-time consultation among the patient, consulting practitioner and referring practitioner."</p> <p><i>Source: Code of HI Rules 17-1737 (2012).</i></p>
<b>Store and Forward Reimbursement</b>	
<p>Based upon the definition of "telehealth" (which includes secure asynchronous information exchange) in the state insurance law, store and forward may be covered.</p> <p><i>Source: HI Revised Statutes § 431:10A-116.3 (2012).</i></p> <p><i>(also see Medicaid column)</i></p>	<p>Hawaii Quest requires the patient to be "present and participating in the telehealth visit" therefore excluding store and forward from reimbursement.</p> <p><i>Source: Code of HI Rules 17-1737 (2012).</i></p>
<b>Remote Patient Monitoring Reimbursement</b>	
No reference found.	No reference found.
<b>Email/Phone/FAX</b>	
<p>No reimbursement for email. No reimbursement for telephone. No reimbursement for FAX.</p> <p><i>Source: HI Revised Statutes § 431:10A-116.3 (2012).</i></p> <p><i>(also see Medicaid column)</i></p>	<p>No reimbursement for email. No reimbursement for telephone. No reimbursement for FAX.</p> <p><i>Source: Code of HI Rules 17-1737 (2012).</i></p> <p><b>Behavioral Health Services</b> Telephone services may not be billed to Medicaid as an office visit.</p>

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	<p><i>Source: Medicaid Provider Manual. Ch. 15 Behavioral Health Services. Oct. 18, 2012. (Accessed Jul. 2015).</i></p>
<b>Online Prescribing</b>	
<p>Prescribing providers must have a provider-patient relationship prior to e-prescribing. This includes:</p> <ul style="list-style-type: none"> <li>• A face-to-face history and physical exam;</li> <li>• A diagnosis and therapeutic plan;</li> <li>• Discussion of diagnosis or treatment with the patient;</li> <li>• Availability of appropriate follow-up care.</li> </ul> <p><i>Source: HI Revised Statutes § 329-1 (2012).</i></p> <p>Treatment recommendations made via telemedicine are appropriate for traditional physician-patient settings that do not include a face-to-face visit, but in which prescribing is appropriate, including on-call telephone encounters and encounters for which a follow-up visit is arranged.</p> <p>Issuing a prescription based solely on an online questionnaire is prohibited.</p> <p><i>Source: HI Revised Statutes § 453-1.3.</i></p>	<p>No reference found.</p>
<b>Consent</b>	
No reference found.	No reference found.
<b>Location</b>	
<p><i>(see Medicaid column)</i></p>	<p>Eligible originating sites:</p> <ul style="list-style-type: none"> <li>• Hospitals;</li> <li>• Critical Access Hospitals;</li> <li>• Rural Health Clinics;</li> <li>• Federally Qualified Health Centers;</li> <li>• Federal telehealth demonstration project sites.</li> </ul> <p>In addition, originating sites must be located in one of the following:</p> <ul style="list-style-type: none"> <li>• A federally designated Rural Health Professional Shortage Area;</li> <li>• A county outside of a Metropolitan Statistical Area;</li> <li>• An entity that participates in a federal telemedicine demonstration project.</li> </ul> <p><i>Source: Code of HI Rules 17-1737 (2012).</i></p>
<b>Cross-State Licensing</b>	
<p>Out-of-state radiologists may provide services in Hawaii.</p> <p><i>Source: HI Revised Statutes § 453-2(b) (6).</i></p>	<p>No reference found.</p>

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<p>Commissioned medical officers or psychologists employed by the US Department of Defense and credentialed by Tripler Army Medical Center are exempt from licensing requirements when providing services to neighbor island beneficiaries within a Hawaii national guard armory.</p> <p><i>Source: HI Revised Statutes Sec. 453-2(3).</i></p>	
<b>Private Payers</b>	
<p>Hawaii requires coverage of telehealth services equivalent to reimbursement for the same services provided via-face-to-face contact.</p> <p><i>Source: HI Revised Statutes § 431:10A-116.3 (2012).</i></p>	No reference found.
<b>Site/Transmission Fee</b>	
No reference found.	No reference found.
<b>Miscellaneous</b>	

**Comments:** In July 2011, Hawaii began implementing a mobile medical van telehealth pilot project, staffed by primary care providers, for consults with other health care providers.

*HI Revised Statutes, Div. 1, Title 20, Ch. 346 Note (2012).*

Hawaii and Alaska are the only two states with Medicare coverage of store and forward services.