

North Dakota

Medicaid Program: North Dakota Medicaid

Program Administrator: North Dakota Dept. of Human Services

Regional Telehealth Resource Center: Great Plains Telehealth Resource and Assistance Center

Covers the States of: Iowa, Minnesota, Nebraska, North Dakota, South Dakota, and Wisconsin

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| Medicaid Telehealth Reimbursement | Summary | North Dakota reimburses for live video telemedicine for most services, with a few exceptions. They do not provide reimbursement for store-and-forward and no reference was found for remote patient monitoring. |
| | Definitions | <p>Telemedicine is the use of interactive audio-video equipment to link practitioners and patients at different sites.</p> <p>Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) p. 156 (Accessed Apr. 2019).</p> |
| | Live Video Policy | <p>North Dakota Medicaid will reimburse for live video services as long as the patient is present during the service. Actual visual contact (face-to-face) must be maintained between practitioner and patient.</p> <p>Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 156 (Accessed Apr. 2019).</p> <p>Telemedicine services are covered by Medicaid under the following criteria:</p> <ul style="list-style-type: none">• Maintain actual visual contact (face-to-face) between the practitioner and patient.• Be medically appropriate and necessary with supporting documentation included in the patient's clinical medical record.• Be provided via secure and appropriate equipment to ensure confidentiality and quality in the delivery of the service. Skype or other devices or video conferencing platforms that are not secure are not acceptable or allowed to be used for telehealth services. <p>Qualified services must use appropriate coding, including GT and 95 modifiers or place of service 02. The originating site uses HCPC code Q3014.</p> <p>Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 156 (Accessed Apr. 2019).</p> <p>Indian Health Services</p> <p>Reimbursement for telemedicine is reimbursed at the all-inclusive rate regardless of whether the originating site is outside the "four walls" of the facility or clinic.</p> <p>Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 157 (Accessed Apr. 2019).</p> |



Medicaid Telehealth Reimbursement

Live Video

Eligible Services / Specialties

Except for the non-covered services noted below, telemedicine can be used for services covered by Medicaid, and otherwise allowed, per CPT, to be rendered via telemedicine.

Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 157 (Accessed Apr. 2019).

Noncovered Services Include:

- Therapies provided in a group setting
- Store-and-Forward
- Targeted Case Management for High Risk Pregnant Women and Infants
- Targeted Case Management for Individuals in need of Long-Term Care Services

Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 157 (Accessed Apr. 2019).

All service limits set by ND Medicaid apply to telemedicine services.

Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 157 (Accessed Apr. 2019).

Eligible Providers

Reimbursement is made for services provided by licensed professionals enrolled with ND Medicaid and within the scope of practice per their licensure only.

Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 157 (Accessed Apr. 2019).

Eligible Sites

No reference found.

Geographic Limits

No reference found.

Facility/Transmission Fee

Reimbursement will be made to the originating site as a facility fee only in place of service office, inpatient hospital, outpatient hospital, or skilled nursing facility/nursing facility. There is no additional reimbursement for equipment, technicians or other technology or personnel utilized in the performance of the telemedicine service.

Payment will be made only to the distant practitioner during the telemedicine session. No payment is allowed to a practitioner at the originating site if his/her sole purpose is the presentation of the patient to the practitioner at the distant site.

Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 157 (Accessed Apr. 2019).



Medicaid Telehealth Reimbursement

| | | Policy |
|---------------------------|-------------------------------|---|
| Store-and-Forward | Policy | <p>North Dakota Medicaid does not reimburse for store-and-forward.</p> <p>Source: North Dakota Department of Human Services: <i>General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs.</i> (January 2019) P. 157 (Accessed Apr. 2019).</p> |
| | Eligible Services/Specialties | No reference found. |
| | Geographic Limits | No reference found. |
| | Transmission Fee | No reference found. |
| Remote Patient Monitoring | Policy | <p>While there is no indication that telehealth may be used to deliver home health services, a visit to demonstrate medical necessity for those services may be performed via telehealth or in-person.</p> <p>Source: North Dakota Department of Human Services: <i>General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs.</i> (January 2019) P. 61 (Accessed Apr. 2019).</p> |
| | Conditions | No reference found. |



Medicaid Telehealth Reimbursement

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| Remote Patient Monitoring | Provider Limitations | No reference found. |
| | Other Restrictions | No reference found. |
| Email / Phone / Fax | <p>No reimbursement for email. No reimbursement for telephone. No reference found for FAX.</p> <p>Source: North Dakota Department of Human Services: General Information for Providers. North Dakota Medicaid and Other Medical Assistance Programs. (January 2019) P. 93 (Accessed Apr. 2019).</p> | |
| Consent | No reference found. | |
| Out of State Providers | No reference found. | |
| Miscellaneous | No reference found. | |



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| Definitions | <p>Telehealth:</p> <ul style="list-style-type: none"> Means the use of interactive audio, video or other telecommunications technology that is used by a health care provider or health care facility at a distant site to deliver health services at an originating site and that is delivered over a secure connection that complies with the requirements of state and federal laws. Includes the use of electronic media for consultation relating to the health care diagnosis or treatment of a patient in real-time or through the use of store-and-forward technology. Does not include the use of audio-only telephone, electronic mail, or facsimile transmissions. <p>Source: ND Code Sec. 26.1-36-09.15(1)(g). (Accessed Apr. 2019).</p> | |
| | <p>An insurer must provide coverage for telehealth delivered health services which is the same coverage for health services delivered by in-person means.</p> <p>A policy is not required to provide coverage for health services that are not medically necessary, subject to the terms and conditions of the policy.</p> <p>Source: ND Code Sec. 26.1-36-09.15. (Accessed Apr. 2019).</p> <p>North Dakota's Worker Compensation Act provides reimbursement for live video.</p> <p>Eligible services:</p> <ul style="list-style-type: none"> Office or other outpatient visits; New and established evaluation and management visits; Individual psychotherapy visits; Pharmacologic management visits. <p>The patient must be present and participating in the appointment. The professional fee is equal to comparable in-person services. The organization may pay the originating site facility fee, not to exceed twenty dollars.</p> <p>Source: ND Admin. Code 92-01-02-34 (3d). (Accessed Apr. 2019).</p> | |
| Requirements | <p>North Dakota's Worker Compensation Act provides reimbursement for live video.</p> <p>Eligible services:</p> <ul style="list-style-type: none"> Office or other outpatient visits; New and established evaluation and management visits; Individual psychotherapy visits; Pharmacologic management visits. <p>The patient must be present and participating in the appointment. The professional fee is equal to comparable in-person services. The organization may pay the originating site facility fee, not to exceed twenty dollars.</p> <p>Source: ND Admin. Code 92-01-02-34 (3d). (Accessed Apr. 2019).</p> | |
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| Parity | Service Parity | <p>An insurer must provide coverage for telehealth delivered services to the same extent as the same coverage for in-person services. They are not required to provide coverage for health services that are not medically necessary.</p> <p>Source: ND Code Sec. 26.1-36-09.15(2). (Accessed Apr. 2019).</p> |
| | Payment Parity | <p>Payment of expenses may be established through negotiations conducted between the insurer and health services providers in the same manner as reimbursement of expenses for covered services that are delivered by in-person means.</p> <p>Source: ND Code Sec. 26.1-36-09.15(3). (Accessed Apr. 2019).</p> |



Definitions

“Telemedicine” means the practice of medicine using electronic communication, information technologies, or other means between a licensee in one location and a patient in another location, with or without an intervening health care provider. The term includes direct interactive patient encounters as well as asynchronous store-and-forward technologies and remote monitoring.

Source: ND Admin Code 50-2-15-01 (Accessed Apr. 2019).

Stroke system of care task force

“Telemedicine services means the use of interactive audio, video, and other electronic media used for the purpose of diagnosis, consultation, or treatment of acute stroke.”

Source: ND Statute Sec. 23-43-05. (Accessed Apr. 2019).

North Dakota uses federal definitions for “internet” and “practice of telemedicine” set in the Ryan Haight Online Pharmacy Consumer Protection Act of 2008.

Source: ND Century Code, Sec. 19-02.1-15.1(1)(d). (Accessed Apr. 2019).

“Telemedicine means the practice of medicine by a practitioner, other than a pharmacist, who is at a location remote from the patient, and is communicating with the patient, or health care professional who is treating the patient, using a telecommunications system.”

Source: Ryan Haight Online Pharmacy Consumer Protection Act of 2008 [Pub. L. 110-425; 21 U.S.C. 802-803]. (Accessed Apr. 2019).

Physical Therapy:

“Telehealth” is the use of electronic communications to provide and deliver a host of health-related information and healthcare services, including, but not limited to physical therapy related information and services, over large and small distance. Telehealth encompasses a variety of healthcare and health promotion activities, including, but not limited to, education, advice, reminders, interventions, and monitoring of interventions.

Source: ND Admin. Code 61.5-01-02-01. (Accessed Apr. 2019).

Consent

Physical Therapy:

The physical therapist may use telehealth technology as a vehicle for providing only services that are legally or professionally authorized. The patient’s written or verbal consent will be obtained and documented prior to such consultation.

Source: ND Admin. Code 61.5-01-02-01(3). (Accessed Apr. 2019).

Online Prescribing

A valid prescription via e-prescribing means a prescription has been issued for a legitimate medical purpose, in the usual course of professional practice, by a practitioner who has first conducted an in-person medical evaluation of the patient. An in-person medical evaluation can include the referring practitioner having performed the exam, in the case of telemedicine.

Source: ND Centennial Code, Sec. 19-02.1-15.1.(c) & (f) (Accessed Apr. 2019).



Cross State Licensing

The ND Medical Board may engage in reciprocal licensing agreements with out-of-state licensing agencies, but is not required to do so.

Source: *ND Century Code Sec. 43-17-21 (Accessed Apr. 2019).*

Member of the Physical Therapy Compact.

Source: *PT Compact. Compact Map. HB 1157 (2017). (Accessed Apr. 2019).*

Member of the Nurses Licensure Compact.

Source: *Current NLC States & Status. Nurse Licensure Compact. (Accessed Apr. 2019).*

Miscellaneous

Under the Worker's Compensation Act, the originating sites may receive a facility fee, not to exceed \$20.

Source: *ND Admin. Code 92-01-02-34 (3d). (Accessed Apr. 2019).*

The board shall provide health benefits coverage under a contract for insurance pursuant to section 54-52.1-04 or under a self-insurance plan pursuant to section 54-52.1-04.2 which provides coverage of health services delivered by means of telehealth in the same manner as provided under section 26.1-36-09.15.

Source: *ND Statute Sec. 54-52.1-04.13. (Accessed Apr. 2019).*

