

Idaho

Medicaid Program: Idaho Medicaid

Program Administrator: Idaho Dept. of Health and Welfare

Regional Telehealth Resource Center: Northwest Regional Telehealth Resource Center www.nrtrc.org

Idaho Policy At-a-Glance

MEDICAID REIMBURSEMENT			PRIVATE PAYER LAW		PROFESSIONAL REQUIREMENTS	
LIVE VIDEO	STORE-AND-FORWARD	REMOTE PATIENT MONITORING	LAW EXISTS	PAYMENT PARITY	LICENSURE COMPACTS	CONSENT REQUIREMENT
✓	✗	✗	✗	✗	IMLC, EMS, NLC	✓

Idaho Detailed Policy

Medicaid Telehealth Reimbursement	Summary	<p>Idaho Medicaid reimburses for live video telehealth for certain providers and for specific services. There is no reference to store-and-forward or remote patient monitoring.</p>
	Definitions	<p>Telehealth services is two-way live video between the provider and the participant.</p> <p>Source: Medicaid Telehealth Policy, General Information and Requirements for Providers. Section 8.9 Pg. 122. Rev. 7/23/2020. (Accessed Sept. 2020).</p>
	Live Video	<p style="text-align: center;">Policy</p> <p>Idaho Medicaid reimburses for specific services via live video telehealth, consistent with ID Administrative Code. Telehealth services must be equal in quality to in-person services.</p> <p>Video must be provided in real-time with full motion video and audio that delivers high-quality video images that do not produce lags, choppy, blurry, or grainy images, or irregular pauses in communication. Transmission of voices must be clear and audible. Reimbursement is also not available for services that are interrupted and/or terminated early due to equipment difficulties.</p> <p>Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9, 8.9.2 & 8.9.4 p. 122-123. (Accessed Sept. 2020).</p> <p>Rendering providers must provide timely coordination of services, within three business days, with the participant's primary care provider who should be provided in written or electronic format a summary of the visit, prescriptions and DME ordered.</p> <p>Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9 p. 122. (Accessed Sept. 2020).</p> <p>Telehealth services that are properly identified in accordance with billing requirements are covered under Medicaid for physicians, within limitations defined by the Department in the Idaho Medicaid Provider Handbook.</p> <p>Source: ID Administrative Code 16.03.09 Sec. 210 (09) (3/13/20), Pg. 23. (Accessed Sept. 2020).</p>



Services must be equal in quality to services provided in-person.

Source: *Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9 p. 122 . (Accessed Sept. 2020).*

Allowable codes are listed as part of the Medicaid Fee Schedule. Additionally, five codes were added on July 1, 2018 for psychiatric crisis and early intervention service codes.

Claims must include a HCPCS modifier GT.

Source: *ID Medicaid. Telehealth Allowable Codes effective Jan. 1, 2017. (Accessed Sept. 2020). & Medicaid Information Release MA 18-07 All Medicaid Provider Letter. Updated Telehealth Policy. July 1, 2018. (Accessed Sept. 2020).*

Place of service 02 (telehealth) is not used by Idaho Medicaid. All normal Place of Service codes are acceptable for telehealth. The place of service used should be the location of the participant. Claims must include a GT modifier (Via interactive audio and video telecommunications systems) on CPT® and HCPCS. FQHC, RHC or IHS providers should not report the GT modifier with encounter code T1015, but should include it with the supporting codes.

Source: *Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9.4, pg. 123 July 23, 2020. (Accessed Sept. 2020).*

Physician/Non-Physician Practitioner Services:

- Primary Care Services
- Specialty Services
- Health and Behavioral Assessment/Intervention
- Psychiatric Crisis Consultation (Physicians and psychiatric nurse practitioners only)
- Psychotherapy with evaluation and management
- Psychiatric diagnostic interview
- Pharmacological management
- Tobacco Use Cessation

School-based Services

Community Based Rehabilitation Services (CBRS) supervision can be delivered via telehealth in educational environments, but not separately reimbursable.

Children with Developmental Disabilities

Therapeutic consultation and crisis intervention can be delivered via telehealth technology through the Bureau of Developmental Disability Services.

Early Intervention Services (EIS) for Infants and Toddlers

Services can be delivered via telehealth as long as the provider is employed by or contracted with the Idaho Infant Toddler Program and meet the IDEA Part C requirements. Eligible services include:

- Family training and counseling for child development, per 15 minutes (HCPCS T1027)
- Home care training, family, per 15 minutes (HCPCS S5110)
- Medical team conference with interdisciplinary team, 30 minutes (CPT 99366)

Primary Care

Primary care services can be delivered via telehealth. Providers must be licensed by the Idaho Board of Medicine.

Therapy Services

Licensed occupational and physical therapists and speech language pathologists can provide services through telehealth. Evaluations must be performed as an in-person visit to the participant and is not covered through telehealth. Therapeutic procedures and activities are covered via telehealth.

The therapist must certify that the services can be safely and effectively done with telehealth. The physician order must specifically allow the services to be provided by telehealth.



Eligible Services / Specialties

Interpretation Services and Technical Specifications

Idaho Medicaid reimburses for interpretation, translation, Braille, and sign language in conjunction with a reimbursable Medicaid service.

Speech Language Pathology

Speech therapy services can be delivered via telehealth. Evaluations must be performed in-person. The speech therapist must certify that the services can safely and effectively be done with telehealth.

Source: ID MMIS Provider Handbook. *Speech, Language and Hearing Service Providers*. Jan. 1, 2020, p. 7-8. *Occupational and Physical Therapy Services* Jan. 1, 2020, p. 9. *Idaho Medicaid Provider Handbook. General Information and Requirements for Providers* July 23, 2020, p. 122-123. (Accessed Sept. 2020).

Community Based Rehabilitation Services (CBRS) supervision is covered via telehealth.

Source: Idaho Medicaid Provider Handbook. *General Information and Requirements for Providers* July 23, 2020, p. 123. (Accessed Sept. 2020).

Eligible Providers

Physicians and non-physician practitioners enrolled as Healthy Connections primary care providers are eligible to provide primary care services via telehealth.

Idaho Medicaid will cover speech therapy (92507) when provided by a licensed speech language pathologist.

Idaho Medicaid will cover therapy services for occupational therapists and physical therapists.

Only one eligible provider may be reimbursed for the same service per participant per date of service.

Source: Idaho Medicaid Provider Handbook. *General Information and Requirements for Providers* July 23, 2020, p. 122-123. (Accessed Sept. 2020).

Idaho Medicaid will cover speech therapy (92507) when provided by a licensed speech language pathologist.

Source: ID MMIS Provider Handbook. *Speech, Language and Hearing Service Providers*. Jan. 1, 2020, p. 7-8. (Accessed Sept. 2020).

Idaho Medicaid will cover therapy services for occupational therapists and physical therapists.

Source: *Occupational and Physical Therapy Services* Jan. 1, 2020, p. 16. (Accessed Sept. 2020).

Physicians and psychiatric nurse practitioners may provide psychotherapy to participants in crisis via telehealth.

Source: ID Medicaid Provider Handbook, *Physician and Non-Physician Practitioner*. Sec. 1.4.9.3, Pg. 24. (Jan. 1, 2020). (Accessed Sept. 2020).

Eligible Sites

Telehealth services as an encounter by a facility are reimbursable if the services are delivered in accordance with the ID Medicaid Telehealth Policy.

Source: Idaho MMIS Provider Handbook: *Ambulatory Health Care Facility*. Nov. 1, 2018., p. 10. (Accessed Sept. 2020).



Medicaid Telehealth Reimbursement

Live Video	Geographic Limits	No reference found.
	Facility/Transmission Fee	<p>No reimbursement for use of equipment at either the remote or originating site.</p> <p>Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, p. 123. (Accessed Sept. 2020).</p>
Store-and-Forward	Policy	<p>Idaho Medicaid specifies that coverage is available only for 'two-way live video between the provider and the participant</p> <p>Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers July 23, 2020, p. 122. (Accessed Sept. 2020)</p>
	Eligible Services/Specialties	No reference found.
	Geographic Limits	No reference found.
	Transmission Fee	No reference found.



Medicaid Telehealth Reimbursement

Remote Patient Monitoring	Policy	No reference found.
	Conditions	No reference found.
	Provider Limitations	No reference found.
	Other Restrictions	No reference found.
Email / Phone / Fax	<p>No reimbursement for telephone, email, text or fax.</p> <p>Source: Idaho Medicaid Provider Handbook. General Provider and Participant Information. July 23, 2020, Section 8.9 p. 122. (Accessed Sept. 2020).</p> <p>Fee for service reimbursement is not available for an electronic mail message (e-mail), or facsimile transmission (fax).</p> <p>Source: ID Administrative Code 16.03.09 Sec. 210 (09). (Accessed Sept. 2020).</p>	
Consent	<p>An appropriate consent is required, which must disclose the delivery models, provider qualifications, treatment methods, or limitations and telehealth technologies.</p> <p>Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9 p. 122. (Accessed Sept. 2020).</p>	



Medicaid Telehealth Reimbursement

Out of State Providers

Providers of telehealth services must be licensed by the Idaho Board of Medicine, Board of Nursing, or in the case of therapeutic consultation and crisis intervention for children’s developmental disabilities services, providers must meet staff qualifications.

Please refer to Idaho Administrative Code for additional information.

Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9.1 p. 123, Idaho Medicaid Provider Handbook. Agency Professional July 11, 2019. Section 1.4.6 p. 10 & IDAPA 16.03.09 Sec.855. (Accessed Sept. 2020).

Miscellaneous

Technical Requirements:

- Video must be provided in real time with full motion video and audio.
- Transmission of voice must be clear and audible
- Telehealth services that cannot be provided as effectively as in-person services are not covered.
- Video images must be high quality images that do not produce lags, choppy, blurry, or grainy images, or irregular pauses in communication

Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9.2 p. 123. (Accessed Sept. 2020).

Provider Requirements

- Providers at the distant site must disclose to the patient the performing provider’s identity, location, telephone number and Idaho license number.
- Telehealth providers must have a systematic quality assurance and improvement program for telehealth that is documented, implemented and monitored.

Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, Section 8.9 p.122. (Accessed Sept. 2020).

Documentation Requirements

The individual treatment record must include written documentation of evaluation process, the services provided, participant consent, participant outcomes, and that services were delivered via telehealth. The documentation must be of the same quality as is originated during an in-person visit. These documentation requirements are specific to delivery via telehealth and are in addition to any other documentation requirements specific to the area of service (i.e., IEP requirements for school-based services).

Source: Idaho Medicaid Provider Handbook. General Information and Requirements for Providers. July 23, 2020, p. 123 (Accessed Sept. 2020).

Private Payer Laws

Definitions

No reference found.

Requirements

No reference found.



Private Payer Laws	Parity	Service Parity	No reference found.
		Payment Parity	No reference found.
Professional Regulation/Health & Safety	Definitions	<p>Recently Amended Definition (Effective July 1, 2020) Telehealth services means health care services provided by a provider to a person through the use of electronic communications, information technology, asynchronous store-and-forward transfer or synchronous interaction between a provider at a distant site and a patient at an originating site. Such services include, but are not limited to, clinical care, health education, home health and facilitation of self-managed care and caregiver support, and the use of synchronous or asynchronous telecommunications technologies by a provider to deliver patient health care services, including but not limited to assessment of, diagnosis of, consultation with, treatment of, and remote monitoring of a patient; transfer of medical data; patient and professional health-related education; public health services; audio in isolation without access to review of the patient’s medical records, electronic mail messages that are not compliant with the health insurance portability and accountability act (HIPAA), or facsimile transmission</p> <p>Source: ID Code Sec. 54-5703(6) & HB 342 (2020 Session). (Accessed Sept. 2020).</p>	
	Consent	<p>A patient’s consent must be obtained.</p> <p>Source: ID Code Sec. 54-5708. (Accessed Sept. 2020).</p>	



Online Prescribing

Prescribing physicians must have prescriber-patient relationship, which includes a documented patient evaluation adequate to establish diagnoses and identify underlying conditions and/or contraindications to the treatment.

Prescriptions based solely on online questionnaires or consultation outside of an ongoing clinical relationship are prohibited.

Source: ID Code § 54-1733. (Accessed Sept. 2020).

Recently Amended (Effective July 1, 2020) – Permanently suspended by Executive Order 2020-13 & Governor 6/11/20 Proclamation.

If a provider offering telehealth services does not have an established provider-patient relationship with a person seeking such services, the provider shall take appropriate steps to establish a provider-patient relationship by use of technologies sufficient to conduct a patient evaluation and appropriate to diagnose and treatment the patient, provided however, that the applicable Idaho community standard of care must be satisfied.

A provider with an established provider-patient relationship, including a relationship established pursuant to section 54-5705, Idaho Code, may issue prescription drug orders using telehealth services within the scope of the provider’s license and according to any applicable laws, rules and regulations, including the Idaho community standard of care; provided however, that the prescription drug shall not be a controlled substance unless prescribed in compliance with 21 U.S.C. section 802(54)(A).

Source: ID Code Sec. 54-5705 & 5707 & HB 342 (2020 Session) & Executive Order 2020-13 & Proclamation, 6/11/20. (Accessed Sept. 2020).

Cross-State Licensing

Member of the Interstate Medical Licensure Compact.

Source: ID Code Sec. 54-1842. (Accessed Sept. 2020).

Member of Nurses Licensure Compact.

Source: Nurse Licensure Compact. Current NLC States and Status. (Accessed Sept. 2020).

Member of EMS Compact.

Source: National Registry of Emergency Medical Technicians. The EMS Compact. (Accessed Sept. 2020).

Miscellaneous

Professional Board Telehealth-Specific Regulations

- ID Board of Dentistry (**Source:** IDAPA 24.31.01 Sec. 055). (Accessed Sept. 2020).
- ID Board of Psychologist Examiners (**Source:** IDAPA 24.12.01 Sec. 601). (Accessed Sept. 2020).

