

# Wyoming

**Medicaid Program:** Wyoming Medicaid

**Program Administrator:** Office of Equality Care, under the Wyoming Dept. of Health

**Regional Telehealth Resource Center:** Northwest Regional Telehealth Resource Center <https://www.nrtrc.org>

## Wyoming Policy At-a-Glance

MEDICAID REIMBURSEMENT			PRIVATE PAYER LAW		PROFESSIONAL REQUIREMENTS	
LIVE VIDEO	STORE-AND-FORWARD	REMOTE PATIENT MONITORING	LAW EXISTS	PAYMENT PARITY	LICENSURE COMPACTS	CONSENT REQUIREMENT
✓	✗	✗	✗	✗	IMLC, NLC, EMS, ASLP-IC	✓

## Wyoming Detailed Policy

Medicaid Telehealth Reimbursement	Summary	Wyoming Medicaid reimburses for live video under some circumstances. There is no reference to store-and-forward or remote patient monitoring reimbursement.
	Definitions	<p>“Telehealth is the use of an electronic media to link beneficiaries with health professionals in different locations. The examination of the client is performed via a real-time interactive audio and video telecommunications system. This means that the client must be able to see and interact with the off-site practitioner at the time services are provided via telehealth technology.”</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 109 (Jul. 1 2020). (Accessed Sept. 2020).</p>
	Policy	<p>Reimbursement is made for exams performed via a real-time interactive audio and video telecommunications system. The quality must be sufficient enough to assure the accuracy of the assessment, diagnosis, and visible evaluation of symptoms and potential medication side effects. A medical professional is not required to be present with the client at the originating site unless medically indicated. See manual for additional billing requirements.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 110-11 (Jul. 1 2020). (Accessed Sept. 2020).</p>
	Live Video Eligible Services / Specialties	<p>See manual for billing examples.</p> <p>Quality assurance/improvement activities relative to telehealth delivered services need to be identified, documented and monitored. An evaluation process must also be instituted.</p> <p>Documentation must indicate the visit took place via telehealth and must clearly identify the location of the hub and spoke sites.</p> <p>Group psychotherapy is not a covered service.</p>



Eligible Services / Specialties

For ESRD-related services, at least one face-to-face “hands on” visit must be furnished each month to examine the vascular access site by a qualified provider.

The same procedure codes and rates apply for telehealth as in person. The modifier GT is used to identify the professional telehealth service

**Source:** WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 111-113 (Jul. 1 2020). (Accessed Sept. 2020).

**Diabetes Prevention Program (DPP)**

The first session of a DPP program cannot be performed via telehealth, but sessions 2-16 can be. The GT modifier should be used.

**Source:** WY Dept. of Public Health Insurance, Medicaid, Bulletin: Introducing Medicaid’s Diabetes Prevention Program. 12/19. (Accessed Sept. 2020).

Eligible Providers

Examples of eligible providers:

- Physicians;
- Advanced practice nurses with a specialty of psychiatry/mental health;
- Physician’s assistant;
- Psychologists and neuropsychologists;
- Licensed Mental health professionals (LCSW, LPC, LMFT, LAT);
- Board Certified Behavioral Analysts;
- Speech therapist.

Provisionally licensed mental health professionals cannot bill Medicaid directly, but must provide services through a supervising provider.

**Source:** WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 111 (Jul. 1 2020). (Accessed Sept. 2020).

Providers shall not bill for both the spoke and hub site; unless, the provider is at one location and the client is at a different location even though the pay to provider is the same. Examples include Community Mental Health Centers and Substance Abuse Treatment Centers.

**Source:** WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 110 (Jul. 1 2020). (Accessed Sept. 2020).

Eligible Sites

Each site will be able to bill for their own services as long as they are an enrolled Medicaid provider (this includes out-of-state Medicaid providers). Providers shall not bill for both the spoke and hub site; unless, the provider is at one location and the client is at a different location even though the pay to provider is the same.

Examples of eligible originating sites:

- Hospitals;
- Physician or practitioner offices (includes medical clinics);
- Psychologists or neuropsychologists offices;
- Community mental health or substance abuse treatment centers (CMHC/SATC);
- Advanced practice nurses with specialty of psychiatry/mental health offices;
- Office of a Licensed Mental Health Professional;
- Federally Qualified Health Centers;
- Rural Health Clinics;
- Skilled nursing facilities;
- Indian Health Services Clinics;
- Hospital-based or Critical Access Hospital-based renal dialysis centers (including satellites). Independent renal dialysis facilities are not eligible originating sites;
- Development Center;
- Family Planning Clinics;
- Public Health Offices;
- Client’s Home (Telehealth consent required).

A medical professional is not required to be present at the originating site, unless medically indicated.

**Source:** WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 110-111 (Jul. 1 2020). (Accessed Sept. 2020).



# Medicaid Telehealth Reimbursement

Live Video		Geographic Limits	No reference found.
		Facility/Transmission Fee	<p>Yes, for originating site fees. No reimbursement for transmission fees.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 111-112 (Jul. 1, 2020). (Accessed Sept. 2020).</p>
Store-and-Forward		Policy	<p>Wyoming Medicaid states that for payment to occur, real-time interactive audio and video telecommunications must be used.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 111 (Jul. 1, 2020). (Accessed Sept. 2020).</p>
		Eligible Services/Specialties	No reference found.
		Geographic Limits	No reference found.
		Transmission Fee	No reference found.



# Medicaid Telehealth Reimbursement

Remote Patient Monitoring	Policy	No reference found.
	Conditions	No reference found.
	Provider Limitations	No reference found.
	Other Restrictions	No reference found.
Email / Phone / Fax	<p>No reimbursement for email.          No reimbursement for telephone.          No reimbursement for FAX.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 111 (Jul. 1, 2020). (Accessed Sept. 2020).</p>	
Consent	<p>If the patient and/or legal guardian indicates at any point that he/she wants to stop using the technology, the service should cease immediately and an alternative appointment set up.</p> <p>The telehealth consent form is no longer required by Wyoming Medicaid. Consent must still be obtained by the provider from the client by one of the following methods:</p> <ul style="list-style-type: none"> <li>• Verbally</li> <li>• Email</li> <li>• Text Message</li> </ul> <p>This information must be properly documented by the provider and kept on file.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 112-113 (Jul. 1, 2020). (Accessed Sept. 2020).</p>	



Medicaid Telehealth Reimbursement	Out of State Providers	<p>Out-of-state providers are allowed if they are enrolled as a Wyoming Medicaid provider.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 110 (Jul. 1, 2020). (Accessed Sept. 2020).</p>	
	Miscellaneous	<p>Telehealth services must be properly documented when offered at the discretion of the provider as deemed medically necessary.</p> <p>A single pay to provider can bill both the originating site (spoke site) and the distant site provider (hub site) when applicable.</p> <p><b>Source:</b> WY Dept. of Public Health Insurance, Medicaid, CMS 1500 ICD-10, p. 109-110 (Jul. 1, 2020). (Accessed Sept. 2020).</p> <p>No reimbursement for:</p> <ul style="list-style-type: none"> <li>• The use or upgrade of technology;</li> <li>• Transmission charges;</li> <li>• Charges of an attendant who instructs a patient on the use of the equipment or supervises/monitors a patient during the telehealth encounter; or</li> <li>• Consults between health professionals.</li> </ul> <p>The GT modifier must be billed by the distant site.</p>	
Private Payer Laws	Definitions	No reference found.	
	Requirements	No reference found.	
	Parity	Service Parity	No reference found.
		Payment Parity	No reference found.



## Definitions

**Physicians and Surgeons**

“Telemedicine means the practice of medicine by electronic communication or other means from a physician in a location to a patient in another location, with or without an intervening health care provider.”

**Source:** WY Statutes Sec. 33-26-10(a(xxix)). (Accessed Sept. 2020).

**Occupational Therapy**

“Occupational therapy telehealth means the provision of occupational therapy services across a distance, using telecommunications technology for the evaluation, intervention or consultation without requiring the occupational therapist and recipient to be physically located in the same place.”

**Source:** WY Statutes Sec. 33-40-102(a(v)). (Accessed Sept. 2020).

**Board of Chiropractic Examiners**

“Telehealth” means the delivery of healthcare services using electronic communications, information technology, or other means between a licensee in one location and a patient in another location with or without an intervening healthcare provider.

**Source:** WY Admin Rules. Board of Chiropractic Examiners. Ch. 1, Sec. 3 (t). (Accessed Sept. 2020).

**Physical Therapy**

“Consultation by means of telecommunications” means that a physical therapist renders professional or expert opinion or advice to another physical therapist or health care provider via telecommunications or computer technology from a distant location. It includes the transfer of data or exchange of educational or related information by means of audio, video, or data communications.

**Source:** WY Admin Rules. Board of Physical Therapy. Ch. 1 Sec. 4 (d). (Accessed Sept. 2020).

**Audiology**

“Telehealth” means the application of telecommunication technology to deliver audiology or speech-language pathology services at a distance for assessment, intervention, and/or consultation.

**Source:** WY Statutes Annotated Sec. 33-33-402, Sec. 2(y). (Accessed Sept. 2020).

## Consent

Written or oral consent required for physical therapy.

**Source:** WY Admin Rules. Board of Physical Therapy. Ch. 1 Sec. 4 (d). (Accessed Sept. 2020).

Informed consent is required for occupational therapy.

**Source:** WY Admin Rules. Board of Occupational Therapy. Ch. 3 Sec. 4 (d). (Accessed Sept. 2020).

Informed consent is required for chiropractic services.

**Source:** WY Admin Rules. Board of Chiropractic Examiners. Ch. 11 Sec. 2 (a)(iii). (Accessed Sept. 2020).

## Online Prescribing

Prescribing a controlled substance through the Internet, World Wide Web or any similar proprietary or common carrier electronic system without a documented physician-patient relationship is subject to review, discipline and consequences to license.

**Source:** WY Statutes Annotated Sec. 33-26-402(a(xxxiii)). (Accessed Sept. 2020).



Member of the interstate medical licensure compact.

**Source:** *Interstate Medical Licensure Compact. The IMLC . (Accessed Sept. 2020).*

Member of Emergency Medical Technician Services Compact (REPLICA).

**Source:** *National Registry of Emergency Medical Technicians. The EMS Compact States. (Accessed Sept. 2020).*

Member of the audiology and speech-language pathology interstate compact.

**Source:** *ASLP Compact. (Accessed Sept. 2020).*

Member of the Nurse Licensure Compact

**Source:** *Nurse Licensure Compact. (Accessed Sept. 2020).*

Boards have power to adopt telehealth/telemedicine definitions applicable to their regulated profession and standards for the practice of telemedicine/telehealth.

**Source:** *WY Code 33-1-303(a(iv)) (HB 164 – 2017). (Accessed Sept. 2020).*

#### **Professional Board Telehealth-Specific Regulations**

- WY Board of Chiropractic Examiners. (**Source:** *WY Admin. Code, Chiropractic Board, Ch. 11). (Accessed Sept. 2020).*
- WY Board of Occupational Therapy. (**Source:** *WY Admin Rules. Board of Occupational Therapy. Ch. 3). (Accessed Sept. 2020).*
- WY Board of Physical Therapy. (**Source:** *WY Admin Rules. Board of Physical Therapy. Ch. 1). (Accessed Sept. 2020).*

